Quality Policy



Dar Al Riyadh is providing cutting edge engineering solutions including and not limited to design, project management, construction management services, surveying, and mapping.

The main aim of our Quality Management System is to achieve right first time, every time with zero defects, meet expectations of our customers and risk based continual improvement.

As a company, we are committed to the following:

- Our core values are defined in Dar Al Riyadh Compass directing, our behaviours and efforts towards achieving success and sustainability. These five values are People, Accountability, Collaboration, Trust and Integrity and Excellence.
- Dar Al Riyadh Management System (DMS) shall be developed, implemented and improved based on the Organisational Context.
- Assigning suitable resources, training and deployment of competent personnel to ensure effective implementation of DMS.
- Formally setting objectives based on the results of the process audits and their impact on performance and the continual improvement of DMS and implementing management programmes and plans to achieve these objectives.
- Compliance with all legal, statutory, and regulatory requirements related to our activities and services.
- Identifying and assessing risks & opportunities and developing & implementing mitigation plans to address them.
- Measuring and monitoring effectiveness of the Quality System and analysing data to identify areas of continual improvement.
- Identifying and eliminating all forms of wastes that do not bring value to the customer.
- Working closely with our suppliers and customers to ensure mutual understanding, competitive advantage and benefit.
- Communicating this policy to all persons working for or on behalf of the organisation. Reviewing our policy and objectives as part of the management review process.

We strive to create a working environment characterized by a commitment to our quality objective, best practices, and continual improvement.

The Directors and Management team confirm their commitment and support, along with that of all employees, to ensure compliance of this policy, and the continual improvement of the Dar Al Riyadh Management System (DMS).

Abdullah Mustaneer

CEO

Dated: April 2023

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QUALITY POLICY

Approval

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Date	March 2023	March 2023	April 2023

Quality Checked By: Rawabi Alshebel, HSEQ Department

Revision Status

Rev	Description Of Changes	Page/Section	Date	Cost Impact
01	First Issue of Quality Policy	All	2020	⊠No □Yes
02	Customization to DMS Requirements	All	2023	⊠No □Yes

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